

Microsurgical Technology, Inc.  
8415 154th Ave NE Suite 100  
Redmond WA 98052  
UNITED STATES  
Phone: 425-556-0544

Date: 9/24/24

To Whom it May Concern,

Microsurgical Technology is writing to inform you of a potential issue concerning a device you have purchased. We sincerely apologize for any inconvenience this may cause and are taking immediate corrective action by offering a replacement device.

The issue pertains to the pins on the handle of the product you ordered. Specifically, the lock pins that actuate the head may be defective and could potentially dislodge without warning. The affected item is as follows:

- DFH-1028, Handle Assy, Single-Use, Packaged, Lot number 160458

As a precautionary measure, we would like to replace the handle associated with lot number 160458 at no cost to you. For your convenience, we have attached a return shipping label to this email and kindly request that the affected product be returned to Microsurgical Technology for replacement.

We deeply regret any disruption this issue may have caused and are committed to resolving it as quickly and efficiently as possible. Please rest assured that we are taking all necessary steps to prevent a recurrence.

If you have any questions or require further assistance, please do not hesitate to contact me directly.

Best Regards,



**David Wang**

Sr. VP of Ops QA/RA

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